



ScreenConnect Privileged Access (PAM) 14-Day Trial Checklist

STANDALONE TRIAL

How to evaluate ScreenConnect Privileged Access in 14 days

Summary

Shared admin passwords, stalled UAC prompts, and incomplete audit trails don't have to be your norm. See how 14 days with least privilege access can transform your processes. This checklist will help you deploy a few agents, run both core workflows (UAC elevation and one-time admin logon), automate at least one decision (ideally with an expiring rule), and capture the dashboards and audit logs that prove control and accountability.

Before you start (planning questions)

Clarify these points up front to streamline setup:

- **Which Windows endpoints will you test on?**
Include at least one typical user workstation and one server or power-user machine.
- **What messages and logos will end users see?**
Decide if you'll brand prompts to reduce confusion.
- **Who is allowed to request vs. approve?**
Define the approval chain so you can test both manual and automated flows.
- **Who will own rule creation and maintenance?**
Ensure they have administrator permission in the trial.
- **Which notification channel do you want to prove out first?**
Email, Slack, Teams, or a ticketing system.
- **How long should disabled ephemeral accounts remain?**
Default is 30 days—confirm policy fit.



Questions or roadblocks? Contact screenconnectsales@connectwise.com or use the in-product Help > Documentation links.

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Checklist: What to do during the trial

Essential Steps

- ☐ [Log in](#) to your instance
- ☐ [Build](#), download, and [install](#) an access agent
- ☐ Submit an [end-user elevation request from a UAC prompt OR request a temporary admin account from the login screen](#)
- ☐ Review recent requests in the Privileged Access tab
- ☐ Create an automated rule from a real request (auto-approve/deny/elevate)
- ☐ Turn on a notification path (email, Slack, Teams, ticketing)
- ☐ Verify VirusTotal integration (optional)
- ☐ Check the Audit trail for completeness

Deepen your evaluation

When you're ready to go further during the trial:

- ☐ [Manually create Privileged Access triggers](#) (auto-approve/deny specific apps)
- ☐ [Manually edit Privileged Access triggers](#) (e.g., add multiple certificate thumbprints)
- ☐ [Prevent Windows UAC dialogs from automatically disappearing](#) (secure desktop tweak)
- ☐ [Receive a notification from a ticketing system](#) via email trigger
- ☐ [Restrict administrator logons to a group of machines](#)
- ☐ [Restrict elevation requests to a group of machines](#)
- ☐ [Review user information on a local machine](#) and remove admin rights (remote diagnostics toolkit extension)
- ☐ [ConnectWise PSA™ integration](#) (approve/deny from a ticket)
- ☐ [ConnectWise RMM™ integration](#) (policy-driven configuration)



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Wrap-up and next steps

- Make sure you've hit the essentials that prove value, including: at least one automated rule, a successful ephemeral admin logon, real-time notifications working, and audit evidence captured.
- Decide your path: roll out broadly, expand the test group, add more machines, or iterate on rules and integrations.



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