

ScreenConnect Times

Dear Customer,

Hello and welcome to the July edition of the ScreenConnect newsletter! This newsletter is delivered by Elsinore Technologies, the makers of IssueNet and ScreenConnect.

June and July have been very busy months for ScreenConnect. We've got a new build available (1.8) and an Android app, for starters. Even more exciting, ScreenConnect and the Elsinore crew are headed to Miami!

ScreenConnect 1.8 Release

ScreenConnect 1.8 is now available for download. The major enhancements of this release include:

- Support for hosts running Mac OS or Linux
- Complete customization of all aspects of client interface
- The ScreenConnect Android app (see below)
- Custom toolbox for commonly-used utility programs
- Streamlined installation
- Fixes, speed improvements

Check our [release history](#) for more detailed information on the new features and enhancements.

For more information and to download ScreenConnect 1.8, please visit www.screenconnect.com.

Free Android Phone App

If you have ever been on the phone, helping someone fix a problem with a computer or helping them install software, you know how frustrating it can be. ScreenConnect 1.8 has a new mobile application that can help. The new 1.8 pre-release will allow an Android mobile phone to connect to a guest just like if you were on your laptop at work. Best of all...no additional fees or costs like the other guys

The Android app is embedded within the ScreenConnect installation. Simply begin a session on your phone, and then you will be prompted to install the app.

Feel free to leave us feedback or post a question about the app at forum.screenconnect.com.



ScreenConnect Goes to South Beach

Guess who is making their first-ever appearance at the [HDI Service Desk Management Conference and Expo](#) in Miami? You guessed it! Elsinore Technologies will have both IssueNet and ScreenConnect demonstrations, showing off some of our latest features and a few soon to be released items not yet available for download.

We hope to see everyone there on October 6-8 at the InterContinental Hotel, booth number 3!

In This Issue

[ScreenConnect 1.8](#)

[Free Android Phone App](#)

[ScreenConnect Goes to South Beach](#)

[Technical Papers](#)

[Elsinore Blog](#)

[Customer Voice](#)

Technical Papers

Do you have a great idea for a technical paper about how you implemented IssueNet at your company? Let us help you develop and market that paper.

bizdev@elsitech.com

Elsinore Blog

We're talking about finding the remote support solution that's best for you and your organization over at Elsinore IssueBlog. Join the conversation and visit the company blog at blogs.elsitech.com!

Customer Voice

Is there a feature set or idea you would like to see integrated into IssueNet or ScreenConnect? We are looking at our next builds for both products and would love your input.

Please send your feedback to support@elsitech.com

[Join Our Mailing List!](#)