

# ScreenConnect Times

Dear Customer,

Hello and welcome to the May edition of the ScreenConnect newsletter! This newsletter is delivered by Elsinore Technologies, the makers of IssueNet and ScreenConnect.

So what's new? ScreenConnect 1.7 is available for beta testing. ScreenConnect now has its own forum! We'd also like to remind you that IssueNet 5.5 RC is available for download.

## ScreenConnect 1.7 Pre-Release

ScreenConnect 1.7 is now available for testing. The major enhancements of this pre-release include:

- Custom encoding resulting in 15% bandwidth reduction.
- Three screen quality modes for varying connection quality.
- Automatic quality adjustment based on connection quality.
- Check our [release history](#) for more information

For more information and to download ScreenConnect 1.7, please visit: [www.screenconnect.com](http://www.screenconnect.com).

## ScreenConnect User Forum

We've added another support outlet for ScreenConnect users: a forum! On the forum, members can post feature requests, report bugs, find tips for customizing ScreenConnect installations, and receive help from the team at Elsinore. We're looking forward to building a thriving community and answering any and all questions and concerns you may have. Visit the forum at [forum.screenconnect.com](http://forum.screenconnect.com)!



## IssueNet 5.5 Released

IssueNet, our enterprise issue tracking software, is happy to announce that 5.5 is available for download! The new feature set includes improved drag and drop controls, the addition of variables to calendar quarters, the ability to save workspaces to a server, and much more.

Please contact [sean.white@elsitech.com](mailto:sean.white@elsitech.com) for feedback and suggestions in our next release.

The release can be downloaded at [support.elsitech.com](http://support.elsitech.com) by logging in and navigating to the Downloads section.

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### Technical Papers

Do you have a great idea for a technical paper about how you implemented IssueNet at your company? Let us help you develop and market that paper.  
[bizdev@elsitech.com](mailto:bizdev@elsitech.com)

### Elsinore Blog

We're talking about finding the remote support solution that's best for you and your organization over at Elsinore IssueBlog. Join the conversation and visit the company blog at [blogs.elsitech.com](http://blogs.elsitech.com)!

### Customer Voice

Is there a feature set or idea you would like to see integrated into IssueNet or ScreenConnect? We are looking at our next builds for both products and would love your input.

Please send your feedback to [support@elsitech.com](mailto:support@elsitech.com)

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